Family Centered Services of CT (CCCC)

New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Provider Activity





Clients by Level of Care

Program Type	Level of Care Type	#	%	
Mental Health				
	Case Management		57	100.0%

Consumer Satisfaction Survey (Based on 15 FY14 Surveys)



Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	10	18%	16%	Female Female	56	98%	40%
26-34	22	39%	4 24%	Male	1	2%	▼ 60%
35-44	15	26%	19%				
45-54	10	18%	23%				
55-64			▼ 14%	Race	#	%	State Avg
65+			4%	Black/African American	24	42%	17%
,				White/Caucasian	24	42%	▼ 66%
Ethnicity	#	%	State Avg	Other	7	12%	13%
Non-Hispanic	46	81%	75%	Asian	2	4%	1%
Hisp-Puerto Rican	7	12%	12%	Am. Indian/Native Alaskan			1%
Unknown	3	5%	6%	Multiple Races			1%
Hispanic-Mexican	1	2%	1%	Hawaiian/Other Pacific Islander			0%
·	1	270		Unknown			3%
Hispanic-Cuban			0%	•			
Hispanic-Other			6%				
	Unique (Clients	State Avg	▲ > 10% Over State Avg	> 10% U	Inder S	tate Avg

Dwight St. Parent Supp 914-291

Family Centered Services of CT (CCCC)

Mental Health - Case Management - Standard Case Management

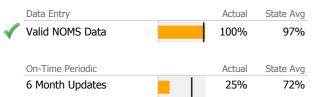
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2014 - June 2015 (Data as of Sep 17, 2015)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	21	-14%	•
Admits	4	8	-50%	•
Discharges	8	8	0%	
Service Hours	786	510	54%	•

Data Submission Quality

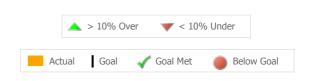


Discharge Outcomes



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	S													25%
Discharge	S													33%
Services														92%
		1 or mo	re Recor	ds Subn	nitted to	DMHAS								



^{*} State Avg based on 30 Active Standard Case Management Programs

Parent Education CM 914-290

Family Centered Services of CT (CCCC)

Mental Health - Case Management - Standard Case Management

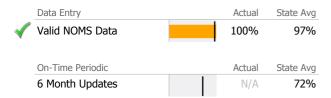
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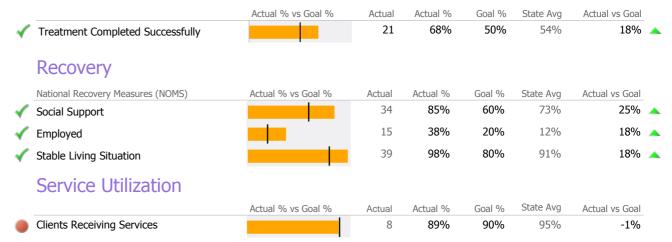
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	40	32	25%	•
Admits	32	28	14%	•
Discharges	31	24	29%	•
Service Hours	590	337	75%	•

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													83%
Services													100%
	1 or r	more Reco	rds Subi	mitted to	DMHAS								



^{*} State Avg based on 30 Active Standard Case Management Programs